



## **Expression of Interest (Eoi)**

### **Implementation of Cloud-based technology application for automating the processes of JIADA & Creation of a Website for JIADA BOKARO REGION**

Jharkhand Industrial Area Development Authority (JIADA), Govt. of Jharkhand, invites Expression of Interest from reputed organizations/ Agency (ies) / Firm(s) of 5 year's relevant experience to build a cloud-based technology application for automating the processes of JIADA BOKARO REGION & Creation of a Website for JIADA BOKARO REGION

#### **List of Important dates & details of the Tender:---**

<b>Sl. No.</b>	<b>Name of Work</b>	<b>Description</b>
1	Name of Work	Implementation of Cloud-based technology application for automating the processes of JIADA BOKARO REGION & Creation of a Website for JIADA BOKARO REGION
2	Contract Period	1 year from the Allotment Date
3	EOI document can be download at	<a href="http://www.jiada.co.in">www.jiada.co.in</a>
4	Tender Cost	Rs. 1000.00 in the form of DD in favor of Jharkhand Industrial Area Development Authority (JIADA) Bokaro Region
5	Earnest Money Deposit (EMD)	Rs. 10,000.00 in the form of FDR/ TD/ NAC/ Post Office Deposit duly Pledge in favor of Jharkhand Industrial Area Development Authority (JIADA) Bokaro Region
6	Date of Publication of Tender on Website	Start Date:23.9.2021 Time: 11.00 AM
7	Last date for Submission of Hard Copy of Tender	End Date:07.10.2021 Time: 5.00 PM

8	Tender opening date	Date:08.10.2021 Time: 11:00AM
9	Contact no. for any queries related to EOI	Additional Development Officer (Assistant Development Officer) 9304715308
10	Name & address of office inviting tender and Tender submission place	Regional Director Jharkhand Industrial Area Development Authority (JIADA) Bokaro Region, JIADA BOKARO REGION BHAWAN, Balidih, Bokaro Steel City-14
11	Email ID of the office inviting tender	mdbiadabokaro@gmail.com

**Jharkhand Industrial Area Development Authority  
(JIADA BOKARO REGION)  
Government of Jharkhand**

It is required to submit a detailed proposal for the above assignment, as per the brief contained in the terms of reference (ToR). Please send/submit only Annexure-1 (Eligibility Criteria ) and Annexure-2 (Financial Bid) in two different envelopes. Please write prominently on the envelop the subject of tender i.e. Eoi for Website Development.

**Objective**

Jharkhand Industrial Area Development Authority (JIADA BOKARO REGION) is an organization committed to the purpose of planned development of the industrial area and promotion of industries for the multiple industrial regions in Bokaro, Dhanbad & Giridih district

In order to pursue its objectives, JIADA BOKARO REGION undertakes several activities like land allotment, lease renewal, lease transfer, lease cancellation, revenue collection, contour survey, road construction, maintenance of sewerage & drainage, road connectivity, water connectivity and installation of street lighting, among others.

In order to improve upon the efficiency of the working of the entire organization as well as bring efficiency and transparency to the organization, JIADA BOKARO REGION invites interests from eligible entities/ corporations/ enterprises, herein referred to as Implementation Agency (IA) in the field of Software Solution Providers within 7 days of the issue of this notification.

## 1. Scope of Work

The key features of the required Cloud-based Technology Application shall be to connect the JIADA BOKARO REGION officials & industrialists on the application and automate all the application processes.

The **cloud-based technology application** shall have an option for the Industrialists to login & perform the following actions:

- Apply online for the purposes of Lease Renewal, Lease Transfer Commencement Certificate, Occupancy Certificate, Water Supply Connection, Sewage Connection, etc.
- Submit any grievance via an online form and see to its resolution

The application shall also have an option for JIADA BOKARO REGION Officials to login & perform the following actions:

- JIADA BOKARO REGION Officials shall be able to view the online applications and take action on them
- JIADA BOKARO REGION Officials shall have an option to create/update the profile of various industries
- JIADA BOKARO REGION Officials shall have an option to view all the grievances and take action on them

Furthermore, a **general-purpose website** will be created for showcasing the organization's objectives, services, data & statistics, notice boards, news, tenders, connected links, circulars & schemes, etc.

Also, In JIADA BOKARO REGION industrial area there are many industrial units that are in need of skilled manpower, also there are many people looking for employment in such industrial Units, JIADA BOKARO REGION office would like to bridge this gap by creating a database of vacancies in industrial units and manpower availability. The website should facilitate this **Employment Exchange Centre(EEC)** via creating a database and matching both parties

**Competencies:**

1. To understand the nuances of software Applications
2. Debugging & fixing the problems arising in the running of web applications
3. Mobile applications technical functionality upgrade (i.e. version upgrade) as and when required. Maintenance of existing app and technical modifications as and when suggested by JIADA BOKARO REGION.
4. Excellent I.T. skills and project management skills
5. Ability to juggle priorities and deadlines and perform well under pressure.

**2. Eligibility Criteria**

The Agencies / Firms meeting the following technical and financial qualifications are eligible to apply for providing above said Web Application:

1. The agency/firm should have a minimum of 5 years of experience in Software Development
2. The agency/firm should have experience working on cross-platforms and must have experience in developing and designing Mobile App/Websites for the Government.  
For further references please follow the below Annexure 1.
3. The Agency / Firm should be financially sound to provide the facilities mentioned above.
4. The Agency / Firm should have the financial capacity of providing a Bank Guarantee against the first installment.
5. The Agency / Firm should have the registration in GST and other departments documents required i.e.
  - a. Copy of Certificate of Registration,
  - b. Copy of PAN Card,
  - c. Copy of GST Registration Certificate,
  - d. Company /Organizational Profile,
  - e. Authorization Letter in favor of the person signing the proposal documents on behalf of the Company/Organization/Agency. All the pages of the proposals should be duly signed and sealed by the authorized person on behalf of the applicant.

**3. Evaluation and comparison of proposals**

A two-stage evaluation process will be conducted by the selection committee

Technical Bids will be evaluated first and if shortlisted, the competence of the financial bid will be evaluated subsequently. Bids shall be evaluated on a Quality and Cost Based Selection (QCBS) basis. Bids shall be ranked according to their combined technical (St) and financial (Sf) scores using the weights (T = the weight given to the Technical Proposal = 75%; P = the weight given to the Financial Proposal = 25%; T + P = 100%) using the formula:  $S = St \times T\% + Sf \times P\%$  Authority is not bound in any manner to select any of the bidders submitting bids or to select the bidder offering the lower price. The bidder achieving the highest combined technical and financial score(s) will get the highest rank, followed by others. Bidder obtaining the highest number of points shall be invited for contract negotiations, with a view to clarify any outstanding points, to finalize technical and financial arrangements and, in case of successful negotiations, to sign a Contract Agreement. Bidders submitting the bids should clearly understand that any or all parts of their bids are liable to be part of the negotiation procedure.

### 3.1. Technical Evaluation

Only those bidders who have fulfilled the eligibility criteria will be evaluated further. The technical evaluation and comparison of the bids of such eligible bidders shall be done for the following parameters:

Sl. No.	Evaluation Criterion	Max. Marks
1	Background and registration of Organization	10
2	Proven practical experience with all stages of developing Website, technology skills, with previous experience of website maintenance, management, editing, and/or development.	30
3	Past experience of handling similar assignments.	30
4	Qualifications (education, general qualifications, publications, articles, previous experience within or outside the company) of proposed staff	20
5	Turn over for the past three years	10
	Total	100

Evaluation shall be carried out based on the above criteria and the data and documents provided by bidders in support of their claims. The cut-off marks for short-listing based on the Technical Evaluation is 75% of total marks. Evaluation Committee shall have the right to verify the claims

made by the Bidder. Based on the Bid Evaluation, only technically qualified Bidders scoring more than cut-off marks shall be short-listed.

### **3.2. Financial Evaluation**

Financial bids of only the short-listed Bidders shall be opened. The lowest evaluated financial bid (Fm) will be given the maximum financial score (Sf) of 100 (one hundred) points. The financial scores (Sf) of the other Financial Proposals will be computed as per the formula :-

**Sf = 100 x Fm/F**, in which Sf is the financial score, Fm is the lowest financial quote and F is the financial quote under consideration.

### **4. Award Criteria, Award of contract**

The procuring entity JIADA BOKARO REGION reserves the right to accept or reject any proposal, and to annul the solicitation process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected Organization or any obligation to inform the affected Organization or organizations of the grounds for the organization's activities. The award of the contract to the qualified Organization whose proposal after being evaluated is considered to be the most responsive to the needs of the organization and activity concerned.

### **5. Competent Authority**

JIADA BOKARO REGION will be the Competent Authority for this contract. The Competent Authority will have the following rights:-

1. Ask shortlisted Firm / Agency to modify its proposal(s), if necessary, · Modify the scope of work/deliverables, etc. during the award of the contract in agreement with the Firm / Agency.
2. The right to accept or reject any proposal, and to annul the solicitation process and reject all proposals at any time prior to award of contract.

### **6. Tender Cost**

The applicants participating in the bidding process will submit Rs. 1000.00(One Thousand) only in a separate envelope in favor of Jharkhand Industrial Area Development Authority (JIADA) Bokaro Region. This amount will be non-refundable.

## **7. Earnest Money Deposit**

The applicants participating in the bidding will submit a demand draft of Rs. 10,000 (Ten Thousand) only in a separate envelope. The demand draft should be drawn in favor of JIADA BOKARO REGION, Bokaro. The earnest money deposit will be refunded to all those Agencies / Firms that are not selected within 15 days of the date of bid opening.

## **8. Terms of Reference**

1. The firm must be registered bodies with Govt. of India/ State.
2. The rate should be quoted inclusive of the cost of services, manpower cost, transportation, and also inclusive of charges of GST and other taxes as applicable.
3. JIADA BOKARO REGION will reimburse the amount in a phased manner.
4. All information, document, photos, and data will be the property of JIADA BOKARO REGION
5. Under no circumstances the firm shall not appoint any subcontractor or sub lease the contract. If violated the conditions, the firm will be terminated.
6. The rate quoted once will remain firm for that particular dealing. Any conditions of the firm sent along with the proposal if any, shall not binding on us.
7. TDS as applicable on the date will be deducted from firm's actual bill submitted for payment. The TDS certificate will be awarded to the Implementation Agency
8. The procuring entity reserves the right to accept or reject any or all EoI without assigning any reason thereof.
9. Conditional offer/ EoI submitted by fax/email or after the due date and time will be rejected.
10. The selected service provider/publishers will have to complete the job as per term and conditions specified above.
11. The firm has to complete the job assigned within the joint agreement time and if the job is not completed within the stipulated time, a penalty @ 10% of the cost of the uncompleted job for each month will be imposed on the firm.
12. For any query please contact email Id-mdbiadabokaro@gmail.com

## **Annexure 1: Eligibility Criteria for Website Development/Maintenance**

<b>S. No.</b>	<b>Particulars</b>	<b>Description</b>
1	Name, Address, email, and telephone number of the agency/firm	
2	Name, Designation, Address and telephone no. of the authorized person	
3	Whether the firm is registered, PAN, GST(Please attach copy)	
4	Detail of experience with all stages of developing Website, technology skills, with previous experience of development, maintenance, management, editing of a website application.	
5	Detail of similar assignment (please attach a copy of proof)	
6	Describe organization knowledge about website development application ( Human Resource skill set and profiles)	
7	Latest Tax Return (Please attach copy)	
8	Annual Turnover: 2018-19, 2019-20 and 2020-21	
9	Proposed Work Plan and Approach	

**Declaration:**

This is to certify that I/We before signing this job assignment have read and fully understood all the terms and conditions contained in the document and undertake myself/ourselves to strictly abide by them.

**Signature of the officer with name, designation, seal and date**

**Annexure 2: Financial Bid for Website Development**

(Attach separate sheets, if necessary)

Please provide detailed financial implications to the organization with the breakup. (All prices/ rates quoted must comply with the terms and conditions of ToR.)



The Finance/ Budget Plan must provide a detailed cost breakdown. Provide separate figures for each functional grouping or category



Regional Director  
JIADA, Bokaro Region

**Jharkhand Industrial Area Development Authority, Bokaro Region/ Letter No:- 676 Dated:-23.09.2021**