

Response to Pre-bid queries

NIT No.: JIADA/10/2023-24 dated 12.09.2023

SI	Content of RFP requiring clarifications	Change/Clarification Requested	Response
1.	Bid submission date	Extension by 2 weeks	The potential bidders have been given a sufficient period to submit their bids, and therefore, no additional extensions can be granted.
2.	If at any point in time, the DEPARTMENT feels that a resource is not up to the mark, a replacement will be demanded in written and will need to be obliged within 4 weeks.	Since normal practice in industry for notice period is 2 months, this period should be increased from 4 weeks to 3 months (going by the current industry standard/notice period)	Based on the qualifications of the eligible bidder, it is anticipated that the chosen bidder possesses an accessible pool of resources and that a one-month timeframe should suffice for any necessary replacements. Therefore, the provisions outlined in the RFP take precedence.
3.	CMMi level 3 and ISO 27001:2013 certified (5 Marks) CMMI level 5 and ISO 27001:2013 certified (10 Marks)	Since its primarily a consultancy project, it is not that relevant. Either this should be dropped or CMMI Level 3 should be enough to fetch full marks.	The assignment encompasses tasks integral to software development and upkeep, in addition to consulting services. Kindly refer Part IX of Section 5, titled 'Scope of Work,' where we have outlined the responsibilities related to fundamental software development and maintenance for various software applications. Therefore, the provisions outlined in the RFP take precedence.
4.	Consortium	Please confirm whether credentials and certifications of consortium partner will be considered or only that of lead bidder.	Please refer section 7.2 titled 'Technical Proposal Evaluation Parameters for the lead bidder,' which explicitly mentions 'Lead Bidders.' Consequently, all the listed parameters for bid evaluation will be applicable to the lead bidder.

KPMG Advisory Services Pvt. Ltd: Pre – Bid Queries: NIT No.: JIADA/10/2023-24 dated 12.09.2023

Section/Page No	Content of RFP requiring clarifications	Change/Clarification Requested	Remark
Fact Sheet/Pg.4	Bid submission date	Extension by 2 weeks	Since Pre-bid responses are expected to be published in the week starting 25th of Sep, and it may require onboarding of consortium partner, we request you to extend the date at least by 2 weeks
Team composition Pg.33	If at any point in time, the DEPARTMENT feels that a resource is not up to the mark, a replacement will be demanded in written and will need to be obliged within 4 weeks.	Since normal practice in industry for notice period is 2 months, this period should be increased from 4 weeks to 3 months (going by the current industry standard/notice period)	
Marking Criteria Pg.36	CMMi level 3 and ISO 27001:2013 certified (5 Marks) CMMI level 5 and ISO 27001:2013 certified (10 Marks)	Since its primarily a consultancy project, it is not that relevant. Either this should be dropped or CMMI Level 3 should be enough to fetch full marks.	CMMI certificates are more suitable for purely IT related assignments. Since this is a Consultancy job and IT related work, though important but a small component, request for CMMI 5 certifications is overkill and restrictive in nature giving undue advantage to some firm. Out of 8 only 2 resources are for IT related work. It will be simply impossible for 2 person to engage in Design, development and maintenance of application along with creation of huge amount of documentation required for CMMI5 audit.
Consortium Pg. 5/6	Consortium	Please confirm whether credentials and certifications of consortium partner will be considered or only that of lead bidder.	In some points it is clearly mentioned that creds should be of lead bidder. In some cases, it is silent such as "Quality Certification"

